

Flourish with Carya



Outreach Worker – OASCOT

ABOUT THE ROLE

Locations: Village Commons, 610 8 Ave SE and Bowmont Commons, 5000 Bowness Rd NW

Full Time Temporary: 37.5 hours per week until December 31, 2026 with the possibility of extension

Salary: \$49,500 - \$62,500

The **Older Adult Stabilization and Crisis Outreach Team (OASCOT) Outreach Worker** plays a vital role in Calgary's Crisis Response System by providing wraparound support to older adults (55+) at elevated risk. The goal is to reduce their involvement with the Calgary Police Service or mobile crisis teams by connecting them to appropriate services that promote stability, economic self-sufficiency, and healthy aging in the community.

Outreach Workers assess participants' situations and collaborate with families and service providers to identify the most suitable resources. They assist with needs assessments, supported referrals to mental health and addiction services, system navigation, and strengthening community connections. Additionally, they work alongside health and justice systems to minimize future crisis interventions.

WHO YOU ARE

- You celebrate diversity, lead with empathy, and genuinely care about making a difference in people's lives.
- An organized and critical thinker who can visualize organizational goals and progress towards them.
- You thrive in a team, value human connection, and believe that kindness and collaboration are just as important as strategy and skill.

WHAT YOU WILL DO

Supporting Participants

- Offer client-centered support through assessments, referrals, and personalized service planning.
- Help individuals navigate complex systems and connect to the right resources.
- Meet older adults where they are, at home or in the community, to build trust and ensure access to the supports they need to age with dignity.
- Advocate for older adults and support their mental health, wellness, and recovery.

Collaborate and Build Community Connections

- Work closely with team members, partners, and other professionals across health, justice, and community services.
- Maintain strong relationships with participants, families, and natural supports.
- Promote the program through outreach and presentations when needed.

Stay Organized and Make an Impact

- Manage your time, caseload, and documentation with care and efficiency.
- Contribute to program evaluation, and continuous improvement.
- Represent Carya with professionalism and heart in all interactions.

WHAT YOU BRING

- **Bachelor's degree in social work or a related field is required.**
- Minimum of 2–3 years of experience, preferably working with older adults (65+).



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- Must be capable of responding appropriately to crisis situations in a professional and ethical manner.
- Sound knowledge and practice in supporting social determinants of health, client centered and trauma informed care.
- Strong attention to detail with the ability to act with discretion and confidentiality is expected.
- Effective presentation and facilitation skills, along with effective communication and interpersonal skills.
- A positive attitude, coupled with the ability to balance a dedication to quality service is essential.
- Exceptional team orientation and collaboration skills.
- Excellent oral and written communication skills.
- Certification with the Alberta Family Wellness Initiative's Core Brain Story.
- Proficiency in Microsoft 365 with a focus on SharePoint, Word, Teams, and Outlook.
- Proficiency, or at the very least, familiarity with case management software, such as Jane.
- Ability to effectively manage and prioritize your emails and calendar.
- Valid driver's license, vehicle, and insurance are required.

WHY JOIN TEAM CARYA

When you join team Carya, you are joining over 100 passionate professionals who exemplify our values of *Respect, Kindness, Creativity, Collaboration, Belonging, Wellness*. Our employees are the heart of our organization and work collaboratively to meet the unique and evolving needs of over 40,000 Calgarians.

At Carya, we take care of our people and proudly provide our employees with:

- Exceptional work life balance including paid vacation time off, personal time off each month and office closures during the year.
- A supportive and flexible work environment that includes professional development opportunities.
- A focus on health and wellbeing including access to virtual mental and physical health supports, employer paid extended health benefits, dental benefits, an annual health spending account and Employer matched RRSP contributions.
- Recognition that peoples are a combination of many intersecting identities; we work to cultivate an environment that welcomes the whole person and harnesses the strength that is available in our diversity, creating a rich and inclusive workplace.

The successful applicant will receive a comprehensive total compensation package including:

- Employer-paid premiums for extended health benefits and 50/50 share of dental premiums.
- Up to 7% RRSP matching.
- Annual Health Spending Account.
- Three (3) weeks paid vacation pro-rated to start date and eligible for use in the first year of employment.
- Monthly Personal Time Off (PTO) day.
- Paid office closure days between Christmas and New Year.
- Discretionary Day of Observation each year for use on a day that is of personal significance.
- Agency provided property as needed by the role.

CLOSING DATE

Until a suitable candidate is found.

HOW TO APPLY

1. Please submit a single PDF containing your cover letter and resume with your name as the file name.
2. Submit the PDF while applying on our website's Join Our Team page.
3. Applications submitted without a cover letter will not be considered.

We thank all those who expressed their interest, however only those selected for an interview will be contacted.



800-1000 7 Avenue S.W., Calgary, AB, T2P 5L5
CaryaCalgary.ca

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Equal Employment Opportunities, Requesting an Accommodation, and Other Employment Statements

Carya is deeply committed to building a workplace where inclusion is not only valued but prioritized. We are proud to be an equal-opportunity employer, seeking to create a welcoming and diverse environment. All qualified applicants will receive consideration for employment without regard to race, colour, religion, gender, gender identity or expression, family status, marital status, sexual orientation, national origin, genetics, neurodiversity, disability, age, or veteran status, or any other non-merit based or legally protected grounds.

Carya is committed to providing reasonable accommodations to qualified individuals with disabilities in the employment application process. To request an accommodation, please contact People & Culture by email at HR@caryacalgary.ca in advance of your interview.

The successful candidate must satisfactorily complete a Police Information Check with Vulnerable Sector Search.

Carya – Nurturing the Potential in Every Calgarian

