

MS Canada

Manager, Community

We're inspired by the vision of a world free of multiple sclerosis (MS). MS is a neurological disease of the central nervous system (brain, spinal cord) and Canada has one of the highest rates of MS in the world. People affected by MS are at the heart of our work and our mission is to connect and empower the MS community to create positive change. We connect the MS community to programs, information, research and to each other while they are on their MS journey. We collaborate with researchers, donors, partners, volunteers, people living with MS, caregivers, and health professionals to drive progress forward and make meaningful impact. Whether improving the lives of Canadians today or supporting groundbreaking research to end MS tomorrow, we work together as a community—and you can be a part of that.

Our team is looking to fill a new position of Manager, Community. This is a full-time position working 35 hours per week based in Alberta. **Please apply by May 19, 2026.**

Discover. Innovate. Act

We are guided on the journey to end MS through discoveries, innovation, and collective action. This strategy connects the MS community through our common goal of a world free of MS. Together, we work to advance treatment and care, enhance well-being, understand, and halt disease progression and ultimately prevent MS.

To learn more about MS Canada, the impact we make, and what makes this a great place to work, we encourage you to visit www.msCanada.ca.

The impact you will have:

The Manager, Community supports the implementation of community strategies, regional initiatives, revenue generation and outreach plans, identifying opportunities to strengthen partnerships and inspire collective action for people living with and affected by MS. Reporting to the Senior Director, Community, this role manages key community relationships and acts as a catalyst to deepen and broaden engagement and impact. The manager ensures a consistent, high-quality approach while remaining nimble and responsive to community and organizational needs.

Key Areas of Impact:

- Supports the organization's strategy in the region and champions the region's priorities in strategy development across the organization.
- Broadens and deepens community engagement and outreach, including performing as a regional spokesperson and building relationships to advance impact in volunteering, fundraising, awareness, advocacy, programs and collective action.
- Identifies, cultivates, and supports leadership volunteers, fundraisers, donors and community champions, working collaboratively with colleagues across the organization to strengthen regional capacity.
- Steward's relationships with community organizations, corporate partners, and other constituents (including MS Healthcare and MS research centres) to create opportunities that advance the organization's mission and community impact.

Our ideal candidate:

- Has excellent communication skills and a collaborative mindset, with the ability to engage diverse audiences and

create meaningful connections within the MS community.

- Can turn ideas into action, planning and delivering community initiatives and events from concept through execution.
- Works effectively with internal and external stakeholders, valuing diverse perspectives to strengthen collaboration and collective impact.
- Can purposefully build and steward trusted relationships with the MS community, volunteers, partners and supporters.
- Is an agile thinker with a focus on planning, innovation and results, using data and insights to inform decisions and strengthen engagement strategies.
- Has demonstrated creative and innovative approaches in community building.
- Has demonstrated education and/or progressive experience in community development, nonprofit organizations or related fields.
- Must be willing and able to travel across Western Canada to engage with communities of all sizes and types.
- Has a valid driver's license and access to a reliable vehicle.
- Is available to work the occasional weekend and evenings.

What we offer

At MS Canada, we provide impactful and rewarding career opportunities. We have a comprehensive total rewards package that includes:

- Starting salary within the range of \$68,000-\$72,000
- Competitive health and dental benefits package, spending accounts, and gender affirmation coverage,
- Opportunity to secure your financial future with retirement plan matching,
- Investment in your professional growth and development,
- Generous paid time off including an extended office closure at the end of the year and half day Fridays before long weekends,
- Support work life balance through flexible schedules and hybrid work arrangements

Don't meet every single requirement? Studies have shown that some candidates are less likely to apply to jobs unless they meet every qualification. We're committed to building a diverse, inclusive, and authentic workplace—so if you're excited about this role but your experience doesn't align perfectly, we encourage you to apply anyway. You may be just the right candidate for this or other roles.

We are committed to accommodating applicants' needs throughout the recruitment process. Please indicate accommodations as required.

We would like to acknowledge that the land on which we work and operate spans across the traditional territories of many First Nations, Métis, and Inuit peoples. We recognize and honor the enduring presence, contributions, and resilience of Indigenous communities throughout Canada's history. We acknowledge our responsibility to understand, respect, and support the diverse indigenous nations and their ongoing relationships with the land.

As part of our recruitment process, we use AI-enabled tools to assist with summarizing applicant information and anonymizing applications. This helps reduce potential bias and ensures a fair and consistent experience for all candidates. At no stage does AI determine recruitment outcomes. Final hiring decisions are always made by our hiring teams.

All positions at MS Canada will require a background check in compliance with our Screening Measures Policy.