

Flourish with Carya



Link Worker

ABOUT THE ROLE

Locations: Bowmont Commons, 5000 Bowness Rd NW and Village Commons, 610 8 Ave SE

Full Time Regular: 37.5 hours per week

Salary: \$52,500

In collaboration with the In Place Outreach Team, the Link Worker will support participants in living independently within the community and improving their social determinants of health. Under the direction of the Supervisor, the Link Worker will use best practices in social prescribing to connect participants with social, community, and partner supports, enhancing their health and well-being and assisting them in safely aging in place.

WHO YOU ARE

- You are compassionate and patient, genuinely caring about others' growth and well-being while guiding them toward independence.
- You are collaborative and trustworthy, building strong relationships with participants and community partners alike.
- You are organized and proactive, balancing attention to detail with a commitment to making a meaningful impact every day.

WHAT YOU WILL DO

Supporting Participants

- Work collaboratively with In Place Outreach Workers and participants to develop and implement case plans, access community supports, and achieve short and long-term goals.
- Utilize social prescribing best practices to empower participants to connect with community resources.
- Attend appointments, social engagements, and prescribed referrals with participants throughout Calgary and their local communities.
- Conduct in-home and community visits to support participants in stabilizing needs, building resilience, and enhancing independence.

Collaborate and Build Community Connections

- Partner with professionals across health, justice, and community services to enhance participants' wellness, recovery, and social outcomes.
- Represent Carya as an ambassador when engaging with stakeholders, participants, and the public.
- Participate in team meetings, communities of practice, and other agency events to strengthen collaboration and knowledge sharing.

Stay Organized and Make an Impact

- Maintain accurate and timely participant records and complete evaluation activities according to agency guidelines.
- Ensure compliance with policies and procedures related to health and safety, working alone, customer service, data protection, and confidentiality.
- Engage in mandatory training and professional development to continually improve skills and effectiveness.



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WHAT YOU BRING

- A diploma in social work or a related field is preferred.
- Experience in working with individuals aged 55 and above.
- Must be capable of responding appropriately to crisis situations in a professional and ethical manner.
- Sound knowledge and practice in supporting social determinants of health, client centered and trauma informed care.
- Maintain a working knowledge of local resources available to assist older adults.
- Possess the ability to operate with a social prescribing lens.
- Strong attention to detail with the ability to act with discretion and confidentiality is expected.
- Effective presentation and facilitation skills, along with effective communication and interpersonal skills.
- A positive attitude, coupled with the ability to balance a dedication to quality service is essential.
- Exceptional team orientation and collaboration skills.
- Excellent oral and written communication skills.
- Certification with the Alberta Family Wellness Initiative's Core Brain Story.
- Proficiency in Microsoft 365 with a focus on SharePoint, Word, Teams, and Outlook.
- Proficiency, or at the very least, familiarity with case management software, such as Jane.
- Ability to effectively manage and prioritize your emails and calendar.
- Valid driver's license, vehicle, and insurance are required.

WHY JOIN TEAM CARYA

Be part of a community of over 100 passionate professionals who live our values of Respect, Kindness, Creativity, Collaboration, Belonging, and Wellness. Together, we make a difference in the lives of more than 40,000 Calgarians every year.

At Carya, we offer:

- **Exceptional work–life balance.** We empower our team to thrive by valuing rest and renewal. Enjoy ample time off, including three (3) weeks paid vacation pro-rated to start date, personal days, and office closure days, so you can bring your best self to work and beyond.
- **Comprehensive benefits.** We invest in your wellbeing and future. With employer-paid extended health coverage, co-pay dental, an annual health spending account, and an RRSP matching program, you're supported to stay healthy, focused, and confident.
- **Flexibility and support.** We prioritize the growth and development of our team. Our collaborative environment encourages learning, skill-building, and taking initiative, empowering you to make a meaningful impact every day.
- **A culture of belonging.** We value your unique strengths and perspectives. By celebrating diversity and fostering inclusion, we create a workplace where everyone can contribute fully and feel empowered to succeed.

CLOSING DATE

Until a suitable candidate is found.

HOW TO APPLY

Please apply through our online recruitment platform at www.caryacalgary.ca. Create an account to upload your resume and cover letter (PDF preferred). Please note that applications submitted without a cover letter will not be considered. We appreciate all expressions of interest, however only candidates selected for an interview will be contacted.

Equal Employment Opportunities, Requesting an Accommodation, and Other Employment Statements

Carya is deeply committed to building a workplace where inclusion is not only valued but prioritized. We are proud to be an equal-opportunity employer, seeking to create a welcoming and diverse environment. All



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qualified applicants will receive consideration for employment without regard to race, colour, religion, gender, gender identity or expression, family status, marital status, sexual orientation, national origin, genetics, neurodiversity, disability, age, or veteran status, or any other non-merit based or legally protected grounds.

Carya is committed to providing reasonable accommodations to qualified individuals with disabilities in the employment application process. To request an accommodation, please contact People & Culture by email at HR@caryacalgary.ca in advance of your interview.

The successful candidate must satisfactorily complete a Police Information Check with Vulnerable Sector Search. Carya will provide a digital voucher for the successful candidate within city limits or reimburse the cost for those living outside city limits.

